To: Ex. 6 - Personal Privacy

From: Microsoft Outlook

**Sent:** Fri 4/29/2016 5:49:30 PM

Subject: Undeliverable: South Weber Coalition TAG (1 00882501) Time Extension

South Weber Coalition TAG (1 00882501) Time Extension



seeger.lindsay
Office 365

Action Required
Recipient

Action required recipies

Unknown To address

# How to Fix It

The email address might be misspelled or it might not exist. Try one or more of the following:

- Retype the recipient's address, then resend the message If you're using Outlook, open this non-delivery report message and click Send Again from the menu or ribbon. In Outlook on the web, select this message, and then click the "To send this message again, click here." link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click Send to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- Remove the recipient from the recipient Auto-Complete List, then
  resend the message If you're using Outlook or Outlook on the web,
  follow the steps in the "Remove the recipient from the recipient AutoComplete List" section of this article. Then resend the message. Be
  sure to delete and retype the recipient's entire address before clicking
  Send.
- Contact the recipient by some other means, (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, forward this message to your email admin. If

you're an email admin, refer to the More Info for Email Admins section below.

Was this helpful? Send feedback to Microsoft.

# More Info for Email Admins

Status code: 550 5.1.351

When Office 365 tried to send the message, the external email server returned an error stating that the recipient is unknown or the mailbox is unavailable. This error was reported by an email server outside Office 365.

If you or the sender can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. To determine who the responsible party might be, check the error for information about where the problem is happening. For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

Although the sender might be able to fix the issue by correcting the recipient address, it's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

#### **Original Message Details**

Created Date: 4/29/2016 5:49:28 PM

Sender Address: seeger.lindsay@epa.gov

Recipient Address: Ex. 6 - Personal Privacy

Subject: South Weber Coalition TAG (1 00882501) Time Extension

**Error Details** 

Reported error: 550 5.1.351 Remote server returned unknown recipient or

mailbox unavailable -> 550 Requested action not taken:

mailbox unavailable

DSN generated by: CY1PR09MB0969.namprd09.prod.outlook.com

Remote server: SNT004-MC1F27.hotmail.com

### Message Hops

НОР	TIME (UTC)	FROM TO WITH	RELAY TIME
1	4/29/2016 5:49:28 PM	CY1PR09MB0970.namprd09.prod <b>CY1ffR09MB0</b> 970.namprd09.prod <b>reapti</b> ook.com	*
2	4/29/2016 5:49:28	CY1PR09MB0970.namprd09.prod <b>CY1fRR09MB0</b> 969.namprd09.prod <b>Wicithox</b> 0ftcom	*

PM SMTP Server (TLS)

### **Original Message Headers**

```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
 s=selector1-epa-gov;
 h=From:To:Date:Subject:Message-ID:Content-Type:MIME-Version;
 bh=WQXf7fND6hm9sya11kxyEGnkIzxcA9cfGxEWWMo0fsg=;
b=PdUqk1zyEjPiT152w5DSMrBdVMf9wN1Y4GncP+ByUpMvXUEdbo75SwVN31vLZK1I63I+JH3Sko3qNqqvYVGtOwNY
Received: from CY1PR09MB0970.namprd09.prod.outlook.com (10.166.195.27) by
 CY1PR09MB0969.namprd09.prod.outlook.com (10.166.195.26) with Microsoft SMTP
 Server (TLS) id 15.1.477.8; Fri, 29 Apr 2016 17:49:28 +0000
Received: from CY1PR09MB0970.namprd09.prod.outlook.com ([10.166.195.27]) by
 CY1PR09MB0970.namprd09.prod.outlook.com ([10.166.195.27]) with mapi id
 15.01.0477.014; Fri, 29 Apr 2016 17:49:28 +0000
From: "Seeger, Lindsay" <seeger.lindsay@epa.gov>
To: 'Ex.6-Personal Privacy
CC: "Ashenafi, Sisay" <Ashenafi.Sisay@epa.gov>, "Seeger, Lindsay"
          <seeger.lindsay@epa.gov>
Subject: South Weber Coalition TAG (1 00882501) Time Extension
Thread-Topic: South Weber Coalition TAG (1 00882501) Time Extension
Thread-Index: AdGiPxzgPUy+Dq1WTKmjq/JudI7v6g==
Date: Fri, 29 Apr 2016 17:49:28 +0000
Message-ID:
<CY1PR09MB097073626D6F79F15F8ECEEB97660@CY1PR09MB0970.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
authentication-results: hotmail.com; dkim=none (message not signed)
header.d=none; hotmail.com; dmarc=none action=none header.from=epa.gov;
x-originating-ip: [2620:117:5035:6a::d014]
x-ms-office365-filtering-correlation-id: 0d38484f-6aca-4823-c229-08d370569c63
x-microsoft-exchange-diagnostics:
1;CY1PR09MB0969;5:OMtMbp9HE+tC0P52P37IzaJIkV0JwJZU2mMv4x51fpQjitpNankX2xTZgRjW+5VRswEi5VBj
x-microsoft-antispam: UriScan:; BCL:0; PCL:0; RULEID:; SRVR:CY1PR09MB0969;
x-microsoft-antispam-prvs:
<CY1PR09MB09692F854778A91EB265CD1997660@CY1PR09MB0969.namprd09.prod.outlook.com>
x-exchange-antispam-report-test: UriScan:;
x-exchange-antispam-report-cfa-test:
BCL:0; PCL:0; RULEID: (102415293) (102615271) (9101521072) (601004) (2401047) (5005006) (8121501046
x-forefront-prvs: 0927AA37C7
x-forefront-antispam-report:
SFV:NSPM;SFS: (10019020) (52044002) (99286002) (110136002) (15975445007) (450100001) (10400500002
Content-Type: multipart/mixed;
         boundary=" 004 CY1PR09MB097073626D6F79F15F8ECEEB97660CY1PR09MB0970namp "
MIME-Version: 1.0
X-OriginatorOrg: epa.gov
X-MS-Exchange-CrossTenant-originalarrivaltime: 29 Apr 2016 17:49:28.1716
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
X-MS-Exchange-Transport-CrossTenantHeadersStamped: CY1PR09MB0969
```